

## Technology (TECH)

The Technology competency area focuses on technical tools and software, data use and compliance, digital identity and citizenship, and online learning environments as student affairs professionals strive improve student learning, communication, and organizational operations in higher education. Higher education has evolved from traditional textbooks to a digital environment, and advancement in technology is the reason. In student affairs, technology plays a critical role in student support, student learning, and communication, and in making resources accessible. For this competency, my skill level is intermediate.

In my roles as both a graduate assistant and a practicum student, I am mindful to maintain ethical standards set by the university and align myself with them. I use university platforms daily. For example, I use my university email for communication. FASTrack uses Zoom, a virtual platform, sometimes for interviews. As a practicum student, I use technology to check study attendance. All of this is done in a professional manner while maintaining student confidentiality.

These experiences with technology have expanded my knowledge of student affairs roles and university policy. As I continue to grow professionally, I plan to stay up to date on emerging technology as it pertains to student support.